

We asked our current adviceline volunteers what they like about their role. This is what they said:

The challenge and mental gymnastics every call poses

Learning lots about anything and everything

Your heart sings when you make a client's day or even the rest of their life better

Resolving clients' issues with one phone call and hearing their surprise, relief and thanks

Serves some of our most vulnerable clients who could be agoraphobic, elderly, disabled, unable to read or write and cannot access CANS any other way

I enjoy the challenge presented in every call