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| **CONFIDENTIAL - SECTION 1**  The Chief Officer  Citizens Advice North Somerset  39 Oxford Street, Weston-s-Mare, BS23 1TN [admin@nscab.org.uk](mailto:admin@nscab.org.uk) | | | |
| Please refer to the **Guidance Notes for Applicants** before completing this application form.  We value diversity, promote equality and challenge discrimination. We encourage and welcome applications from suitably skilled candidates from all backgrounds. Members of the recruitment panel will consider information you provide against the person specification for the role to decide whether you will be short listed for an interview. It is therefore essential that you complete the form fully and that you **clearly demonstrate** how you meet each point on the person specification. Please note that CVs are not accepted. | | | |
| Candidate ref. number (for office use only): | | |  |
| **Position applied for** | | | |
| Job title |  | Job reference |  |
| Location |  |  |  |
|  |  |  |  |
| **Personal information and address for correspondence** | | | |
| First name(s) |  |  |  |
| Last name |  |  |  |
| Address |  |  |  |
|  |  |  |  |
| **Postcode** |  |  |  |
| Home Telephone |  | Mobile Telephone |  |
| Work Telephone |  | May we contact you at work? Yes / No | |
| Email Address |  | | |
| We will normally contact you by email. However, if you would prefer to be contacted using another method please let us know. | | | |

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| **Information, experience, knowledge, skills and abilities** |
| **IMPORTANT INFORMATION**  It is essential that you complete this section in full. Please refer to the **Guidance Notes for Applicants** for further details.  Please explain and demonstrate how your experience, skills and knowledge meet the selection criteria for the post described in the **Person Specification (found in the Job Pack)**.  Please ensure that you address **all** criteria on the person specification using the same order and numbers. |
| 1. |
| 2. |
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| 4. |
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| 9. |
| 10. |
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| 12. |

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| Career History | | | |
| Please include your current / previous employment (including job training schemes), voluntary work, community activities, school placements, time caring for dependents etc. Please put in date order starting with the most recent. Continue on a separate sheet if necessary. | | | |
| **Employer’s name, address and type of business** | **State position held and outline briefly the nature of the work and your responsibilities** | | |
|  |  | | |
| Dates: | From | To |
| Reason for leaving: | | |
| If Citizens Advice – Manager’s name and contact details | | | |
| **Employer’s name, address and type of business** | **State position held and outline briefly the nature of the work and your responsibilities** | | |
|  |  | | |
| Dates: | From | To |
| Reason for leaving: | | |
| If Citizens Advice – Manager’s name and contact details | | | |
| **Employer’s name, address and type of business** | **State position held and outline briefly the nature of the work and your responsibilities** | | |
|  |  | | |
| Dates: | From | To |
| Reason for leaving: | | |
| If Citizens Advice – Manager’s name and contact details | | | |
| **Employer’s name, address and type of business** | **State position held and outline briefly the nature of the work and your responsibilities** | | |
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| Dates: | From | To |
| Reason for leaving: | | |
| If Citizens Advice – Manager’s name and contact details | | | |

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| Education History | | |
| Please give details of education qualifications you have obtained from school, college, university etc. | | |
| **Subject** | **Level** | **Grade** |
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| Professional Development |
| Please give details of any professional qualifications, including membership of any professional bodies and any job-related training that you have undertaken. |
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| Criminal Convictions | | |
| Have you had any previous convictions not regarded as spent under the Rehabilitation of Offenders Act 1974? | | Yes / No |
| If YES please provide details of the offence and the date of conviction. | | |
| Having a criminal record will not necessarily bar you from working for Citizens Advice North Somerset. Much will depend on the type of job you have applied for and the background and circumstances of your offence.  For some posts, an offer of employment will be subject to a CRB check. If this applies to the post for which you are applying, this will be noted in the application pack.  Please see Guidance Notes and Application Pack for further details. | | |
| Have you lived or worked outside the UK in the last 3 years? | | Yes/No |
| If so, please advise please the name of country [or countries] below with dates of residence. | | |
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| References | | |
| Please provide the names, addresses, telephone numbers and email addresses of two people who may be approached for references. One of these **should** be your present or most recent employer, the other could be someone who knows you in a work related, voluntary or academic capacity. Both referees should be able to comment on your suitability for the post applied for. References will only be taken up for successful candidates following interview. | | |
| **Referee 1** | | |
| Name |  | |
| Address |  | |
| Postcode |  | |
| Telephone |  | |
| Email |  | |
| In which context does this referee know you? | | |
| **Referee 2** | | |
| Name |  | |
| Address |  | |
| Postcode |  | |
| Telephone |  | |
| Email |  | |
| In which context does this referee know you? | | |

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| Attachments | | |
| Have you attached any separate sheets or documents? | YES / NO | How many? |

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| Entitlement to work in the UK |
| A job offer will be subject to confirmation that you are permitted to work in the UK in accordance with the provision of the Asylum and Immigration Act 1996. You will be asked to provide evidence of your entitlement to work in the UK if you are successful and an offer of employment is made.  Please note that Citizens Advice does not hold a sponsor licence and therefore cannot issue certificates of sponsorship under the points-based system. |

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| Declaration | |
| Data Protection statement: I consent to this information being processed and stored for the purpose of recruitment and selection at Citizens Advice North Somerset and if appointed, for the purpose of employment at Citizens Advice North Somerset.  I confirm that to the best of my knowledge, the information I have provided on this application form true and correct. I understand that if appointed on the basis of false information contained in this form, I may be summarily dismissed.  If you are sending your application form via email, please mark this box as a substitute for your signature to confirm you agree with the above declaration. | |
| Signed: | Dated |

**PLEASE RETURN THIS FORM TO** [**hr@nscab.org.uk**](mailto:hr@nscab.org.uk) **or post it to:**

**The Chief Officer**

**39 Oxford Street**

**Weston-super-Mare**

**BS23 1TN**

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| **CONFIDENTIAL - SECTION 2**  Diversity Monitoring  **Please note section 2 will be detached before sending your application to the recruitment panel for short listing.** |

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| Job Title |  |
| Candidate ref. number (official use only) |  |

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| The Citizens Advice service is committed to valuing diversity and promoting equality. We encourage and welcome applications from suitably qualified candidates from all backgrounds regardless of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex or sexual orientation.  In order to achieve these aims we need to know about the diversity of people who apply to work in the service. Please help us by providing the following information.  All information will be treated confidentially and will be separated from your application form before making any selection decisions.  **Data Protection Act 1998**  Citizens Advice will record the information given for the purposes of recruitment and selection monitoring. If you become an employee of Citizens Advice the information will be processed for the purposes of personnel administration only. The information will be retained for monitoring purposes only.  Thank you for your co-operation.  **This information will not affect your application.** |

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| **Age** |  | |
| 🞎 < 25 🞎 25-34 🞎 35-44 🞎45-54 🞎 55-64 🞎 65 + | | |
| **Ethnic Origin** | *Please ✓* | |
| 🞎 British (White)  🞎 Irish (White)  🞎 Other White (White)  🞎 African (Black or Black British)  🞎 Caribbean (Black or Black British)  🞎 Other Black (Black or Black British)  🞎 Indian (Asian or Asian British)  🞎 Pakistani (Asian or Asian British) | 🞎 Other Asian (Asian or Asian British)  🞎 White & Black Caribbean (Mixed)  🞎 White & Black African (Mixed)  🞎 White & Asian (Mixed)  🞎 Other Mixed (Mixed)  🞎 Chinese  🞎 Any other Ethnic Group  🞎 Prefer not to say | |
| **Would you describe yourself as disabled?** | | *Please ✓* |
| The Citizens Advice service believes that people are disabled by the barriers society places in their way and not by their own impairments. We believe everyone has a role to play in society and we want the service to benefit from the widest range of talent available.  Do you consider yourself to be a disabled person or do you have a long-term health condition?  🞎Yes 🞎 No 🞎 Prefer not to say | | |
| **Gender** | *Please ✓* | |
| 🞎 Female  🞎 Male  🞎 Transgender | 🞎 Prefer not to say | |
| **Sexual Orientation** | *Please ✓* | |
| 🞎 Heterosexual / straight  🞎 Gay man  🞎 Gay woman / lesbian | 🞎 Bisexual  🞎 Other  🞎 Prefer not to say | |
| **Religion** | *Please ✓* | |
| 🞎 No Religion  🞎 Christian  🞎 Buddhist  🞎 Hindu  🞎 Jewish | 🞎 Muslim  🞎 Sikh  🞎 Other  🞎 Prefer not to say | |

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| **SECTION 3**  **Please complete the section below to enable us to review how you learnt of this vacancy.** |

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| **How did you hear about this vacancy?** | *Please ✓* |
| 🞎 CANS website  🞎 CAB Link/Citizens Advice national website  🞎 Internal notice board  🞎 Internal email to staff  🞎 Social media - Twitter  🞎 Social media - Facebook  🞎 LinkedIn  🞎 VANS newsletter | 🞎 Charity Jobs  🞎 Third sector  🞎 Rightsnet  🞎 Guardian Jobs  🞎 Other – please provide details below |